

## FREQUENTLY ASKED QUESTIONS - TROUBLESHOOTING

the Operator's Manual contains a section on troubleshooting. For questions not addressed in the manual, or ones not addressed below, send an email using the Support link on the website.

**Q.** The antenna tuning does not respond as indicated in the manual. What do I do?

**A.** Check that the frequency selected is within the antenna tuning range as listed in the specifications in the Operator's Manual. A good way to verify the selected frequency is to use an AM radio to determine the actual frequency. This can be done even if the antenna is not properly tuned.

After verifying the frequency of operation, start by screwing the tuner all the way in. (Do not force). If both indicators are still illuminated, verify that the antenna is properly installed and is unobstructed. If this does not help, try a different frequency. If this does not help, it is probable that the RF amplifiers have been damaged and the unit should be returned to the factory for repair.